

# Visitor Wi-Fi Access at CQU

## INTRODUCTION

This document provides information on visitor access to CQUniGuest Wi-Fi at CQUniversity.

## SELF SERVICE CONNECTION

Visitors can self-register for guest Wi-Fi by selecting CQUniGuest from the available networks displayed in their phone Wi-Fi settings. This self-service option provides 72 hours of access per request.

## INSTRUCTIONS FOR VISITORS:

1. On your device, go to your Wi-Fi settings and select "CQUni Guest" from the list of available networks.
2. Your browser will automatically open a registration page.
3. Fill in your details on the sign-up page, enter:
  - Your full name
  - A valid mobile number
  - Your email address
4. Accept the terms and conditions.
5. Click register.
6. You'll then receive a text message with your username (the provided email address), one-time password and expiry date to your phone.
7. Use these details to connect to the network.

You will now be connected to the CQUniGuest wireless network. You'll get 72 hours of access.

## IMPORTANT INFORMATION:

- Valid current phone number is required: The one-time password will be sent via text only. You will also receive and email, but the password will not be included.
- CQU Staff and students: *Must use eduroam*. Staff and students will be unable to join the CQUniGuest network.
- Visitors from other Universities: Please connect to the eduroam network with your home university login details.
- Campus specific exceptions: Jakarta, CNS2 Engineering, CNS3 Basketball, Indooroopilly, and MEL2 locations.

Updated:	15/09/2025
For assistance contact TaSAC:	Online: <a href="http://sdesk.cqu.edu.au">http://sdesk.cqu.edu.au</a> Phone: 1300 666 620 Email: <a href="mailto:tasac@cqu.edu.au">tasac@cqu.edu.au</a>